

Rental Policy

Cube Golf Club Rental

RENTAL GUIDELINES

Cube Golf Club Rental (“we”, “our” or “CGCR”) hereby agrees rent golf clubs or other golfing equipment to you in accordance with these Rental Guidelines. You may select products to rent or pick them up at Cube Rental Car LLC or choose designated delivery locations.

Customer Confidentiality

To reserve clubs customers must first enter information consisting of personal information such as flight information, name, address, home phone number, contact number while at your destination, email and in some instances a password. Customer’s personal information is held in a secure database and is not distributed or sold to any third party. Customer credit card information is entered into a secure protected site when paying for an actual rental or rental package processed through Authorize.net.

IMPORTANT: CGCR does not store customer’s credit card information on our website or any database and does not give out customer’s credit card information to third parties. Please read our privacy policy to become familiar with how we handle your personal information.

Reservation Policy

Customers must first complete a customer information section on our website. Customers must have a valid credit card to reserve golf clubs with Cube Golf Club Rental and must enter their credit card information on the secure reservation form on our website or give the information to the CGCR representative over the phone. Reservations may be made up to 1 year in advance of the rental pick-up date.

Exchange Program

You are able to exchange your rental clubs for rental clubs of an equivalent value or greater value, by paying the additional cost, at anytime during your rental period subject to the same conditions as your current rental agreement and the availability of desired clubs.

Rental Equipment/ Damage – Your Responsibility

You hereby understand that while the golf equipment is in your possession, YOU ARE SOLELY RESPONSIBLE FOR THE EQUIPMENT RENTED TO YOU. You are to use the golf equipment for its intended recreational use only and not for any other reason. You shall not remove, alter, disfigure or cover up any numbering, lettering, bar code or insignia displayed upon the equipment, and shall see that the equipment is not subjected to careless, unusually or needlessly rough usage. You must return the equipment to us in the same condition as delivered, ordinary wear and tear resulting from proper use thereof alone expected. YOU AGREE TO NOT USE ANY OF THESE CLUBS TO HIT OUT OF NON-PLAYING AREAS OR DESERT TERRAIN. Customer will sign rental policy during check out and return of golf equipment. Please click [here](#) for rental club agreement and equipment costs.

Payment

The rental or purchase of our golf equipment requires you to supply us with complete, accurate and current credit card information for a valid credit card for which you are the authorized user. By completing the check-out process, you authorize us or our agent to bill your credit card the applicable per-item or rental fees, any and all applicable taxes, and any other charges you may incur in connection with your use of the Website. The applicable rental fees will be charged to your credit card on the date your rental or purchase is initiated.

We reserve the right to determine whether your credit card is pre-authorized to accept a minimum charge equal to the current retail value of the product in case you fail to return or you damage a product.

Rental Period

The Rental Period is defined as that period of time, which shall be no less than one (1) day, for which you have reserved to rent golf equipment from us. The Rental Period shall commence in the morning on the day of your rental and shall terminate in the evening on that same day (unless your reservation is for multiple days, in which event, it shall terminate in the evening on the final day of your Rental Period).

Extension of Rental Period

If you wish to extend the Rental Period at any time after 8:00 pm (local time) the day prior to the Rental Period, you may do so by calling customer service only. Pricing for the extension is subject to availability, and is only available via telephone inquiry.

Cancellation Policy

Cancellations may be made at any time before the actual start of the rental period. However, customers must give at least 14 days notice prior to the start of the rental period to receive a full refund. If less than 14 days notice is given but greater than 72 hours, customers will be given a credit equivalent to the original amount charged for their reservation which they can use for future reservations for 1 full year from the cancellation date. Cancellations made with at least 14 days advance notice will not be charged any penalties and the full rental charge will be refunded to their credit card. Cash refunds will not be given. Customers must call CGCR with their cancellation at 713-463-5957 or email to Rental@Cuberentalcar.com. Rain checks are not offered. Rental package holders not giving 72 hours notice of rental cancellation will not be refunded.

Damage to Clubs

The customer renting golf clubs from CGCR agrees to pay for any damage to the clubs they are renting that is not considered normal wear and tear. Normal wear and tear to the clubs includes (but is not exclusive to) scratches on the bottom of the club head, tee marks on the club head, and grip wear. Clubs will be inspected by a CGCR representative prior to the rental pick-up. A copy of the pre-rental inspection report will be included with the clubs upon pick-up. The customer is advised to inspect the clubs, read the inspection report and mention any discrepancies to the CGCR representative before taking the clubs so customers are not charged for loss or damage they have not incurred.

Upon return of the clubs the customer is responsible for reporting any loss or damage to the clubs. Failure to report loss or damage to the clubs will result in the customer's credit card being charged an amount equivalent to the replacement or pre-rental condition repair cost. The amount charged to the customer's credit card will be at the discretion of CGCR, however, CGCR will advise the charge with the customer prior to the their credit card being charged and the customer will not be charged for damages

due to factory defects. All clubs suspected of having factory defects will be inspected by CGCR personnel prior to any charges assessed to customer.

Late, Lost or Stolen Clubs

All rental clubs are to be returned by the date and time of the reservation confirmation statement and rental agreement. If clubs are not returned by the deadline on the rental agreement the customer will be charged one days rental for each day they are late up to a maximum of two days. The customer must contact CGCR to inform of any late returns over 24 hours past the return deadline. If the customer has not contacted CGCR within 48 hours past the rental return deadline and CGCR has not been able to contact the customer within this time, the customer will be charged the full replacement cost of the rental clubs. If a customer has reported clubs lost, stolen or lost due to fire the customer will be responsible for payment to CGCR for the full replacement value of the clubs. If lost or stolen clubs are returned to CGCR within two weeks of the reported loss the customer will be refunded the money charged to them by CGCR minus any charges for damaged or lost clubs if applicable. [Click here for rental agreement](#)

Delivery and/or pick-up of Clubs

All deliveries and pick-ups must be done online or over the phone, 72 hours in advance using address pick up and drop off location, time of day for each. Unless prearranged with CGCR all drop offs of rental clubs will be to Cube Rental Car LLC at 1260 Blalock rd #130 Houston Texas 77055 within business hours. If clubs are to be picked up or dropped off at a site other than the Cube Rental Car LLC these arrangements must be finalized by phone to 713-463-5957 or via email to Rental@Cuberentalcar.com. These arrangements must be made at least 72 hours prior to rental start date or pick up date and must be confirmed with CGCR by phone or email as per paragraph above. All deliveries or pickups are subject to an additional \$6.00 charge for deliveries less than 3 sets of clubs.

CGCR will not be responsible for non-accidental damage beyond normal wear and tear, loss due to theft, force of nature or loss due to fire. The customer agrees to indemnify and save harmless CGCR from any claim. CGCR will not be held responsible for any damage or bodily injury incurred upon anything or anyone by the rental clubs.

Promotion Codes

CGCR will from time to time offer promotion codes to individuals, groups of individuals and companies which the customer can enter on the CGCR website upon checkout.

Liability

In no event shall CGCR be liable to you for any amount exceeding the rental fee.

Daily: \$35

Weekly: \$140

Monthly: \$400